Community Housing Council of SA Inc. (CHCSA)
"The Peak Body for Community Housing Organisations in South Australia"

283-285 Payneham Road, Royston Park SA 5070
Ph. (08) 8362 1022 Fax (08) 8362 1944
E-Mail info@chcsa.org.au *Website* http://www.chcsa.org.au

Weekly E-Bulletin 11/07 - Friday 27th April 2007

Contents:

- **CHCSA "Participation Good Practice Guide for Housing Co-operatives"**
- **Positions Vacant ~ Anglicare SA**
- **"Working with Complex and Demanding Clients" - 1 day Workshop ~ Australasian Housing Institute (AHI)**
- **Pro Bono Australia's WOW Guide ~ from InfoXchange**
- **National Housing Co-operatives' Conference 2007: *Reflection, Celebration & Vision* ~ by Community Housing Federation of Victoria (CHFV) ~ *repeated item***

CHCSA "Participation Good Practice Guide for Housing Co-operatives

The CHCSA is pleased to announce that the **"Participation Good Practice Guide for Housing Co-operatives"** has finally been updated, edited and printed up for distribution to Housing Co-operatives. This is the final product of the work done some months ago by Nick Watts who undertook a Student Placement with the CHCSA.

This Good Practice Guide includes methods on encouraging all Housing Co-operative Members to fully participate and contribute to the effective management of their Housing Co-operative. It provides Housing Co-operatives with practical assistance navigating through the complicated issue of "participation". In addition, it provides some strategies around motivating and encouraging Members to participate in the management of their Housing Co-operative to fortify its mission to provide accessible and affordable housing to those most disadvantaged in this Society.

In the first instance, a copy of this Good Practice Guide is being distributed to every Housing Co-operative for their information. Additional copies can be made available to Housing Co-operatives upon request.

Thank you to everyone who has contributed to the development of this Good Practice Guide.

Positions Vacant ~ Anglicare SA

Anglicare SA Family Centre North has a full time position available of Senior Worker Housing Intervention Programs.

"Our Housing Intervention Programs team consists of a cluster of services that provide information, advice, advocacy and support to people who are homeless or at risk of becoming homeless. Due to expansion of the team the position of Senior Worker has been created to assist the Manager, Accommodation Support to provide professional supervision and support to housing support workers, contribute to the development of projects and services, monitor the development and implementation of good practice models of service delivery and evaluation tools/mechanisms.

We are looking for an energetic and creative person with excellent communication and leadership skills and experience of supervising staff or volunteers in the human services sector. Knowledge and/or experience of the homelessness sector and a passion to help vulnerable people in the community are desired requirements. You will have qualifications in a relevant field.

Full time contract, SACS Level 5, Elizabeth based.

Anglicare SA is a leader in delivering community services in South Australia. Join our friendly, professional team at our Family Centre North and receive excellent benefits including salary packaging, training, career opportunities, staff discounts, journey insurance and enormous job satisfaction.

Visit www.careers.anglicare-sa.org.au for further details and apply on-line. Alternatively contact Sallie Williams (8209 5400) and send applications to Sallie Williams, PO Box 550, Elizabeth 5112 by 10/5/2007. We encourage applicants from indigenous and all other cultures".

"Working with Complex and Demanding Clients" - 1 day Workshop ~ Australasian Housing Institute (AHI)

The **AHI** are pleased to announce details of this one-day workshop aimed at client services staff. The workshop will enable staff to develop strategies and communication skills to work more effectively in demanding client situations. The Workshop is scheduled for Wednesday 1st August 2007 in the Imperial Room, Rockford Hotel, Hindley Street, Adelaide.

This training involves:

- the assessment of complex situations
- the introduction of de-fusing and de-escalation skills
- the use of assertiveness skills
- sharing local knowledge of appropriate agencies, which may be available for additional expertise and referral.

Guest presenter, Dr Steve Morgan (D. Psych) is a registered psychologist with extensive experience in working with difficult clients. You can read more about Steve's background and the program outline on the attached flier.

Further information or to register on-line, please go to the AHI Website and follow the link under "Events & Seminars".

Pro Bono Australia's WOW Guide ~ from InfoXchange

Has your organisation ever needed to source a fundraiser, designer or events manager?

Have you ever needed to contact legal, insurance or fundraising services but not known where to look?

Have you needed to get in touch with people in the building and trade services, employment or training?

Wanted to get great deals for your organisation?

Pro Bono Australia's new website the WOW! Guide (Who Offers What) is a free on-line resource guide that caters specifically for the not-for-profit and community sector.

This easy to access directory lists products, services and suppliers in a broad range of categories all at discounted rates.

Added to this, the site details special offers, rates and promotions that change on a monthly basis and are sent out via an e-Bulletin to over 54,000 in the not-for-profit and community sector each month, and listed on the Pro Bono Australia Web Site.

So if you would like to save some of those much needed funds next time you require products or services make sure you check out the WOW Guide Website.

For further information on using the WOW Guide you can contact Pro Bono Australia on (03) 8080 5650 or via e-mail.

National Housing Co-operatives' Conference 2007: *Reflection, Celebration & Vision* ~ by Community Housing Federation of Victoria (CHFV) ~ *repeated item*

CHFV is pleased to advise that a one **day National Housing Co-operative Conference**. The conference will be held at State Netball & Hockey Centre in Royal Park, Melbourne on **Thursday 20th September 2007**, and will be a time for Reflection, Celebration & Vision of the Housing Co-operative model in Australia.

The conference is for Housing Co-operative tenants, housing workers, service providers, policy makers, state and local government delegates, academics and others focused on and interested in retaining a vibrant and viable Co-operative housing model.

Included in the program is:

- A selection of short films celebrating Co-op tenant stories
- International & national key-note guest speakers and presentations
- Nine concurrent dynamic workshop options
- Networking and discussion opportunities
- Conference dinner and entertainment
- Post Conference Event: A half day bus tour of some of Melbourne's Community Housing

Further information including Program, costs and Conference Registration Forms are available from the Conference Website. Please click here.

STAFF	CASUAL TRAINERS AND VOLUNTEERS
Executive Officer - Ciarán Synnott Manager, Admin/Finance/Communications - Maria Demasi Administration Officer - Ante Gajic Senior Policy Officers - Matt Fisher & David Kilner Sector Resource Worker - Philip Studt Spanish Speaking Worker - Domingo Garcia	Casual Trainers – Liz McCarthy, Graeme Gow, Philip Studt, Kate Reynolds Volunteers – Evette Johnson, Renfrey Ansell and Anton Studt

DIARY DATES

Wednesday 9th May	**CHCSA Central Forum**
Friday 11th May	**CHCSA Co-op. Rep. Council Meeting**
Friday 11th May	**CHCSA Policy Committee Meeting**
Saturday 12th May	**CHCSA Spanish Speaking Forum**
Monday 14th May	**CHCSA Southern Forum**
Friday 1st June	**CHCSA Associations' Forum**
Monday 4th June	**CHCSA Hills & Southern Forum**
Wednesday 6th June	**CHCSA Disability Focus Group Meeting**
Friday 8th June	**CHCSA Co-operatives' Representative Council**
Friday 8th June	**CHCSA Policy Committee**
Monday 11th June	**PUBLIC HOLIDAY**
Wednesday 13th June	**CHCSA Central Forum**

If you want to unsubscribe to the E-Bulletin, please click on the following link and place the word "unsubscribe" in the Subject Header. mailto:info@chcsa.org.au.

Disclaimer

CHCSA makes every effort to provide accurate and useful information in its E-Bulletin and other publications but accepts no liability for the use of the material by individuals or organisations. Individuals or organisations may need to seek independent professional advice regarding their specific situation.