



**COMMUNITY HOUSING COUNCIL OF SA INC
SURVEY OF HOUSING ASSOCIATIONS
NOVEMBER 2006**

Contact Details (at your discretion)

Name of Association: _____

Person completing this survey & Position: _____

Contact telephone number: _____

1a. How useful to you are the following activities/services of the CHCSA? (Please tick appropriate boxes).

Activity	Highly Useful	Somewhat Useful	Little or No Use	Can't say/ Don't know
Monthly Associations' Forum				
Disability Focus Group				
Special purpose events/forums eg Appeals Information Session				
Weekly E-Bulletin				
Newsletters				
Support with your internal issues				
CHCSA Website/Feedback Form				
Individual advice and information to your CHO				
Publications eg Handbook of Accounting Software; Concessions and Rebates Handbooks				
CHCSA Library				
Representation/advocacy at the State level eg DFC/Office for Community Housing; SACOSS; Ministerial Advisory Committee				
Representation/advocacy in National forums eg Community Housing Federation of Australia				
Use of CHCSA facilities and equipment at member rates eg Board room hire; photocopying				
Introduction to Community Housing course and Public Information Session				

1b. Anything else you value about the CHCSA? *(Please state)*.

2a. If your Association does not regularly attend the Associations' Forum, can you please tell us why? *(Please tick appropriate boxes).*

Meeting times not convenient	
Meeting days not convenient	
Meeting place not convenient	
Subject matter is not useful or relevant to us	
Too busy	
Lack of transport	

2b. Some other reason for not attending? *(Please state).*

3a. If you don't regularly attend the monthly Disability Focus Group, can you please tell us why? *(Please tick appropriate boxes).*

Do not have tenants with disabilities	
Meeting times not convenient	
Meeting days not convenient	
Meeting place not convenient	
Subject matter is not useful or relevant to us	
Too busy	
Lack of transport	

3b. Some other reason for not attending? *(Please state).*

4. Overall, how highly would you rate the CHCSA's effectiveness as a peak body representing the community housing sector in South Australia? *(Please circle appropriate statement).*

Highly effective Somewhat effective Not very effective Don't Know

5a. Which CHCSA activities/services would you like more of/less of?

Activity	More/ More often	Less/ Less Often	Stay the same	Can't say/ Don't know
Monthly Associations' Forum				
Special purpose events/forums eg like the Appeals Information Session				
Weekly E-Bulletin				
Newsletters				
More hands-on one-to-one support for your CHO				
Information placed on CHCSA Website				
Individual advice and information to your CHO				
Publications eg Handbook of Accounting Software				

5b. Comments: *(Please state)*.

6. Is there anything else we should be doing to meet your needs? *(Please state)*.

7. How often should the Associations' Forum and Disability Focus Group be held? *(Please circle appropriate statement)*.

Every month

Every two months

Every three months

8. If your CHO does not belong to the CHCSA, could you please explain why not?

Please use the 'Reply Paid' envelope to return the completed survey to the CHCSA.

Thank you for your time.



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